

**RETURN MERCHANDISE
 AUTHORIZATION FORM**

Customer Information	
Name:	Instructions*: 1. Contact Nimble Scooters to request a RMA# prior to completing this RMA form (email info@nimblescooters.com , call 949.407.9765 or visit nimblescooters.com/returns/) 2. Upon receipt of a RMA#, fill out this form completely 3. All returns must include the following: Completed RMA form, item in original packaging (if available), manufacturer documentation (manuals, warranty cards, registration information, etc....), and a detailed description of the problem with the product. 4. Ship the merchandise to the following address: Nimble Scooters Attn: Customer Service 2862 Walnut Ave Unit D Tustin, CA 92780, USA <small>*Nimble Scooters reserves the right to review all orders at which point we may accept or decline any order for any reason, regardless of any confirmation receipt sent by the customer. When returning products, we strongly recommend the use of a carrier that can track packages and calculate correct postage, as we do not accept any returned packages with postage due. Nimble Scooters is not responsible for any damages incurred during shipping to the Service Center. You also assume responsibility for insuring the returned item. Nimble Scooters retains ownership of all products until payment is received. Please allow 4-6 weeks for your warranty to be processed.</small>
Company Name:	
Street:	
City: State: Zip:	
Phone: Fax:	
Email Address:	
Invoice Date: Invoice #:	
Item(s) Purchased:	
Company Item(s) was Purchased From:	
RMA #:	
Description of Problem:	
Reason For Return (Check All That Apply)	
1. <input type="checkbox"/> 30 Day Satisfaction Guarantee (10% Restocking Fee Applies)	
2. <input type="checkbox"/> Received Wrong Product <i>Please Explain:</i>	
3. <input type="checkbox"/> Received Damaged Shipment <i>Please file a claim with carrier and enter claim number here:</i>	
4. <input type="checkbox"/> Defective Product. <i>Please Explain:</i>	
NOTE: If you selected 1, 2 or 3 you must contact the company you purchased the item from.	
What Would You Like Us To Do?	
<input type="checkbox"/> Repair or Replace with Item of Same Type Ordered.	
<input type="checkbox"/> Issue Credit (less shipping, and restocking fee if applicable)	
<input type="checkbox"/> Trade In (Exchange with Different Item.) Attach completed Trade-In Form	
Comments:	

CUSTOMER SIGNATURE

PRINT NAME

DATE